

Password Reset Instructions

1. Go to <http://www.my.sun.ac.za>
2. Select the 'Administration' section in the toolbar
3. Select 'Change Password'
4. Here you can reset your password if you have previously provided one of the following information:
 - Cell phone number
 - Password reset questions and answers
 - An external email address additional to SunLean mail. (Alumni and postgraduates only)



Type in username and follow instructions

5. If information in step 4 is not provided, please contact the Helpdesk on 021 808 4367/9289

A screenshot of a web browser displaying the My.SUN portal. The browser's address bar shows 'midtier.sun.ac.za/html-navbar/home.html'. The page header includes the My.SUN logo and navigation tabs for 'Undergraduate', 'Postgraduate', and 'Staff'. A toolbar contains icons for 'Exam and Test results', 'e-Registr...', 'SUNLearn', 'Schedule & Timetable', 'Students with', and 'Computer Services'. Below the toolbar is a search bar with the text 'pass' entered. Underneath the search bar, the text 'FILTER RESULTS' is displayed. Three search results are shown, each with a key icon: 'Change Password', 'Change Password', and 'Pass/Prerequisite /Corequisite'. The bottom of the screenshot shows a Windows taskbar with various application icons and a system clock indicating 09:45 AM on 2014-07-24.

